



Building mental wellness and
strengthening families

2024

.....
annual
REPORT
.....

WELCOME

From our Executive Director

Dear Friends,

At Ozaukee Family Services, it has always been our mission to provide vital services to those who need them most, and as we navigated another year in service, we were reminded of the deep connection we share with each individual and family we help. Whether through offering mental health services, prevention education, senior services, or education and support for parents, we remain committed to improving lives and empowering those who face some of life's toughest challenges.

Last year brought both challenges and triumphs as our team worked tirelessly to meet the growing demand for our services, especially our programs addressing mental health. With your help, we were able to expand our programs, increase our outreach efforts, and continue to build a supportive and effective network of services for children, families, and seniors in our community.

Thanks to your generosity, we met our fundraising goals, allowing us to add a clinical director to oversee our mental health programming ensuring that we are providing the best possible services to address increasingly complex needs. We also strengthened community partnerships which allowed us to collaborate in meaningful ways.

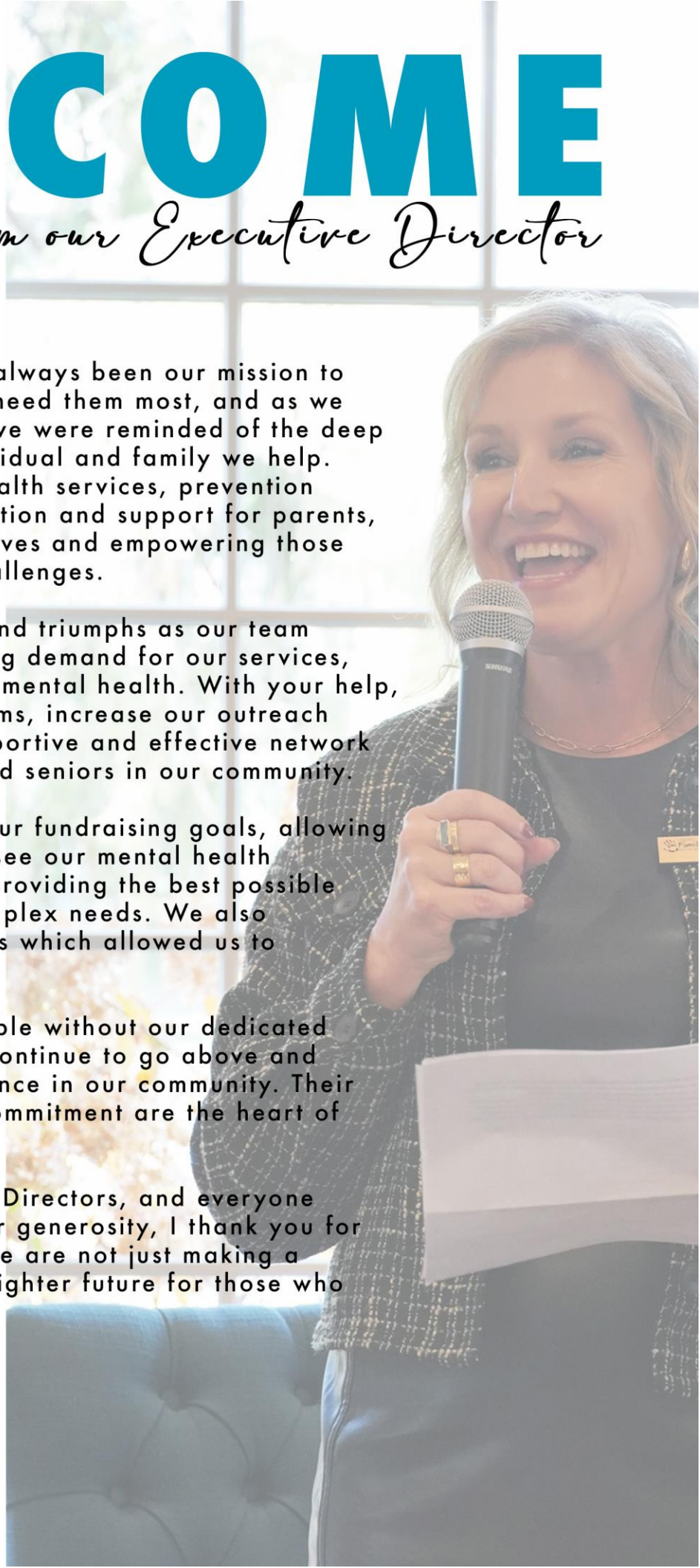
None of this would have been possible without our dedicated staff, volunteers, and donors, who continue to go above and beyond every day to make a difference in our community. Their compassion, professionalism, and commitment are the heart of OFS.

On behalf of the staff, the Board of Directors, and everyone whose life has been touched by your generosity, I thank you for your continued support. Together, we are not just making a difference, but we are building a brighter future for those who need it most.

With heartfelt gratitude,

Lisa

Lisa Holtebeck | Executive Director



OUR PEOPLE

are the best kind of people!

"I want OFS to be on everyone's list for getting support through programs and educational sessions." - PEAS Participant

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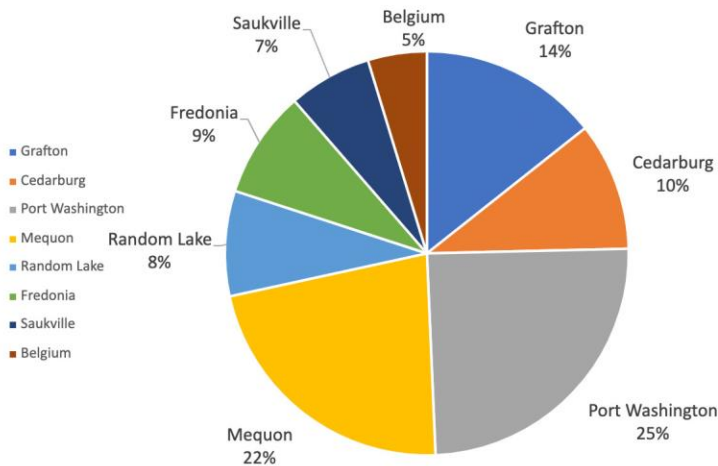


"Love the leaders of the workshops, new ideas, room to explore and class size!"
-PAT Parent

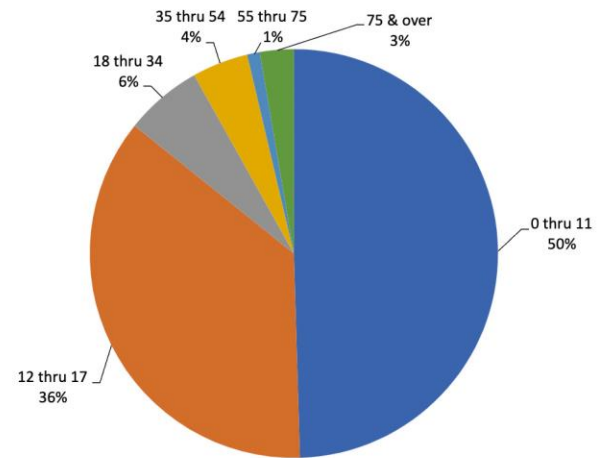
DEMOGRAPHICS

"We love the consistent home visits with the same educator. It's wonderful for building trust and great communication!" - OFS PAT participant

Where do our people who use our services live?



What are the ages of the people who use our services?



Counseling:

- 91% of clients reported that they were better able to manage their stress
- 93% of clients reported that they learned healthy coping strategies
- 90% of clients reported being able to apply healthy coping strategies

CST (Coordinated Services Team)

- 86% of families who participated report their child is better able to cope when things go wrong.
- 100% of families who participated report their family got the help they needed for their child.
- 100% of families who participated felt they played an important role in choosing goals for their treatment plan.

Family Steps:

- 95% of families will have no new child abuse, neglect, or service referrals.
- 90% of families will not open to formal services within 6 months of discharge from the program.
- 95% of families will have no out of home care placement within 6 months of completed services.

Incredible Years:

- 100% of participants reported that the program increased their understanding of child development.
- 100% of participants believe that the program will help improve their relationship with their children and/or family.

PAT (Parents as Teachers):

- 100% of parents reported that their parent educator helped them work towards goals for their child, themselves and their family
- 94.1% The visits encourage me to try new activities with my child
- 82.4% of parents reported that the skills learned in PAT helped them be more confident in their parenting skills

Prevention:

- 97.8% of youth reported having a better understanding of the difference between safe and unsafe touches
- 96.1% of youth reported having a better understanding of the signs and symptoms of eating disorders
- 96.6% of youth reported learning skills to help them stay safe online

Rainbows:

- 100% of parents reported that their child acquired new tools to cope with their grief.
- 100% of parents reported that their child was better able to manage difficult emotions.
- 100% of parents reported that their child learned positive ways to handle the changes in their life.
- 100% of parents reported that communication with their child improved.

IMPACT
of our programs

STATISTICS

..... of our programs

5,010

individuals received services from OFS in 2024

Counseling

.....

105 individuals received 1,344 sessions of affordable counseling.

In addition to counseling 8 women attended a "women's support group".

In addition to counseling 275 students attended a "suicide prevention" workshop.

Co-Parenting Program

.....

The Co-Parenting program provided Beyond Divorce Classes to 35 divorcing parents.

Coordinated Service Team (CST)

.....

64 kids and 44 parents in 27 families have received assistance from a Family Team Coordinator.

In addition to CST, 671 students attended a 30-minute session for three weeks called "Youth Groups"

Family Steps

.....

96 kids and 55 parents in 33 families have received assistance from a Family Steps Coordinator

Internet Safety

.....

1,515 individuals participated in 66 presentations on Internet Safety.

Parents as Teachers (PAT)

.....

64 Children & 55 parents in 48 families have received 339 home visits from a Parent Educator

After I heard your presentation about not meeting anyone in person that you don't know and you only chat with online, I got a request from a player on Roblox asking me to meet up! And I didn't, blocked him and told my parents, so thank you for teaching me that"
- Internet safety 5th grader participant

STATISTICS

..... of our programs continued

"I am extremely grateful for my service thought OFS! They have positively impacted my life in so many ways, and I am forever thankful for the generosity of the United Way and OFS!"
-OFS Counseling client

Parent Education and Support (PEAS)

.....

860 individuals participated in at least one parenting program including:
Play Groups, Incredible Years, Infant Massage, Spirited Child or other workshops.

Prevention Programs

.....

19 Prevention Education Programs on Stranger Awareness, Child Abuse Prevention and Eating Disorders were provided to 978 students throughout Ozaukee County.

Senior Services

.....

137 Senior citizens received 1,336 instances of help including: 12 chores, 379 rides, 882 phone visits and 63 visits.

Volunteers

.....

131 people are actively volunteering for OFS.

Rainbows

.....

34 children between the ages of 4 and 17 participated in our Rainbow program. 14 parents participated in the parent support group.

Community Giving

.....

For some OFS program participants, the holidays are a particularly difficult time. Through the kindness of donors, we were able to provide 32 families with gift cards for Thanksgiving and 37 families with gifts of food, clothing, mattresses, toys, or gift cards this holiday season.

The gratitude we received from these individuals was overwhelming.

"They helped me understand that life is bumpy and you can figure it out. I love Rainbows." -Rainbows participant

FINANCIALS

Budget

	2024 Budget	2024 Actual	2025 Budget
INCOME			
Schools	5,000	0	0
Capital Campaign	25,000	7,368	5,000
Direct Public Support	300,000	392,716	390,000
Fees (Counseling & Co-Parenting)	12,000	7,673	10,000
ARPA Funds from the County			
Fees - Gov. Agencies			
CST	60,000	60,378	60,000
Family Steps	52,000	56,707	52,000
Parent Education & Support	17,000	18,417	0
Auxiliary	15,000	16,378	20,000
Investments	7,000	8,961	9,000
Endowment earnings as needed			60,000
Spring Gala	200,000	223,072	230,000
United Way			
UWGM Allocation (Counseling)	24,861	20,717	24,861
UWGM Donor Designation	13,000	17,107	15,000
UWNO Allocation	31,000	47,500	40,000
TOTAL INCOME	\$761,861	\$876,994	\$915,861

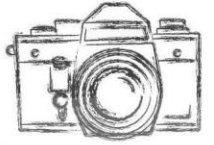
EXPENSES

Program Expenses

Behavioral Health	319,535	323,463	322,378
Parenting	266,102	244,037	267,405
Prevention Education	23,615	15,050	23,165
Senior Services	31,795	28,841	30,846
Total Program Expenses	641,047	611,391	643,794
Admin and Support Expenses			
Administrative Expenses	122,444	112,293	127,515
Fundraising	58,740	56,520	67,820
Total Administrative Expenses	181,184	168,813	195,335
Total Expenses	\$822,231	\$780,204	\$839,129
Net Income (Loss)	\$(60,370)	\$96,790	\$76,732

MOMENTS

We are grateful for



Pay to the order of: Ozaukee Family Services DATE: JAN 7 2024
 \$3,850
 Three Thousand Eight Hundred Eighty Five DOLLARS
 MEMO: 004234653 : 24675433243 : 0243
 NEWMAN

Family Services TOU...
 CELEBRATING
 50
 OZAUKEE
 Family
 SERVICES
 YEARS SERVING THE COMMUNITY

Country's...
 Ozaukee Family Services
 Five Thousand
 CFB Coveback 2024
 15,000
 Dollars

ROUND UP
 Olsen's piggy wiggly
 Thank you!
 Last month's
 Round Up total:
 \$9,932.97



OUR WHY

Building mental wellness and strengthening families

"I love Rainbows. It's a great place and I feel safe."

"This was a healing experience. I did not expect such effect with occasional meetings. Great program."

"I loved collaborating with our group - bouncing ideas off one another strengthened me as a parent and as a person. I am grateful for Rainbows and each session I attended. Thank you!"

"This program has really helped our family. I do feel better equipped with particular tools/phrases/methods to communicate with the kids. The kids DID NOT want to come to this program, but after the first week, they asked when we would be coming back and when was the next gathering. I think they appreciated being around other kids who are going through a difficult situation."

"I enjoyed everything from this group because I get to see all the people and make new friends!"

"I loved hanging out with my friends and the pets"

"Book clubs were a great addition and having an experiences counselor guide the group was awesome. It made me pick a book I always wanted to read but never made the time for."

"Just having our parent educator come through once a month to observe our family and child in her natural environment, and her ability to provide objective feedback. The challenges we face have been insurmountably helpful. Most of the time, she just confirms that everything is within normal range, but it's helpful to hear so I don't spend too much time worrying about things don't need worrying about."

"I've loved being with animals and learning how to love yourself"

"Activities are engaging and easy to recreate at home"

"Jazzmin is awesome and has helped me so much. Honestly do not know what I would do without her. Her skills and coping assignments help a lot. I am grateful for her."

"Mrs. AlSaman talked about an eating disorder called ARFID (Avoidant/restrictive food intake disorder), and everything about that disorder seemed pretty familiar to me. I had never heard about this eating disorder before, but I have experienced a lot of the symptoms discussed during her presentation. After the presentation and school was over, I went home and researched more about ARFID and looked at more of the symptoms. The symptoms that I found related to me, thanks to you I know now what I had, I addressed it with my mom and my doctor and now I am following a healthy diet plan that really works for me. Thank you very much for the information".

"Great comfortable environment where parents can share things safely and hear from other parents. It's great to feel you're not alone!"

"It means so much to be able to get outside perspectives about long-standing situations and things that come up day to day. Thank you for providing this service!"

"You guys are perfect right now"

"I think you guys did good, you are awesome and this was so much fun"

"Very appreciative of the environment and services that have been provided for our son. Leah Keval has been wonderful working with him in response to a traumatic incident. It was very difficult to locate a provider and Leah has been very responsive and engaging with our needs."

"Love that playgroup is free and a chance to connect with other families!"

"The activities that our educator brings. It shows me different tips and ways to play with my children. Also, knowing she is not judging me and she's there to help me, sharing different resources with me."

We love the consistent home visits with the same educator. It's wonderful for building trust and great communication!

"I have a supportive family, but they struggled to relate to my problems associated with the ending of my marriage, ie custody, scheduling, big questions. I was carrying a huge mental load by myself. Attending Rainbows made me feel less alone and a lot more comfortable talking about my family situation. I am really thankful we were able to attend."

DONORS



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Mary Becker
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Kerry Mattingly
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Don Ritt
Rachel Roberts
Troy & Heidi Roberts
Kevin Robertson
Laura Robinson
Sarah Robinson
Steven Rodberg
Michael & Mary Roets
Michael & Karen Rohde
David & Gael Romoser
James Rondeau & Cynthia Perez-Rondeau
Diane Rosenberg
Gloria Rosenburg
Hank & Maria Rossi
Sharon Rothstein
John & Jennifer Rothstein
Andy & Sue Runkel
Troy & Karry Russell
Joel Rynders
Frank & Barbara Sandberg
Joan Schaefer
Matt & Debbie Schaldach
Bill & Greta Schanen
Marc & Carol Schatz
Dave & Carol Schenker
Ann Schiel
Tom & Karin Schmit
Mary Kay Schmit
Jeff & Angel Schmit Family
Carol Ann Schneider
Richard & Laura Schnell
Teri Schnuck
Frank & Wendy Schober
Shamaine Schoenherr-Fix
Andy & Liz Schoessow
Mark & Cathy Schowalter
Paul & Louise Schreiber
David & Sarah Schroeder
Mark & Jan Schueller
Paul & Jan Schueller
Brian & Nicole Schulteis
April Schultz
John & Amy Schumacher

Jackie Schwanz
Leslie Schweitzer
Virginia Schwerm
Blake & Courtney Seider
Mary Beth Shaffer
Timothy Sharko
Scott & Beth Shully
Kath Erlandson Siegenthaler
Todd & Angie Sikowski
Kathy Simon
Kenneth & Wendy Simons
Donna Skwierawski
Sarah Skwierawski
Martha Slobig
Grace Smaxwill
Mike & Sandy Smith
Andy & Laura Smith
Olivia Smith
Mary Smittkamp
Drs. Matthew Snyder & Darya Alexander
Dan & Mary Solorzano
Donald & Joan Sommer
Michael Spooner
Mark & Kelly Spooner
Gloria Spudowski
Maureen Squire
Jennifer Stanley
Pat Stapelkamp
Deborah Staples-Cecsarini
Brian & Pam Stark
Linda Stauss
Donald & Donna Steffens
Lynda Stephany
Nancy Sterkenberg
Larry & Donnie Stern
Katy Stern
Dave & Monica Stern
Jackie Stetina
Sydney Stevens
Will Stevens
Jean Stickney
Ronald & Patricia Stifter
Audrey Stockey
Mike & Linda Stolz
Peter & Leann Stone
Maury & Joellen Straub
Barrett & Katie Straub
Kevin & Sharon Streff
Glenn & Linda Stumpf
Jim & Marty Suttmiller

Lynn & Jacqueline Swenson
Dan & Paula Switalski
David & Nancy Szatkowski
Scott & Paula Taebel
The Taffora Family
Delphine Taft
Ellen Takerian
Dennis & Constance Tamcsin
Andrew Tate
Mr. & Mr. Gustavus Taylor
Mark & Judy Tegge
Bob & Rebecca Tenges
Stanley & Judith Teplin
Mike & Mindy Tesker
Roberta Teuscher
Greg & Bryn Theisen
Kim Theune
Brian & Mary Pat Thompson
David & Ann Tice
Carrie Timm
Brian Timmis
Brooke Tiziani
Rich & Barb Tock
Kathleen Tokarz
Richard Tollefsen
Leroy Tonn
Gina Tozer
Pat Treffert
Lisa Troy
Frank Trummer
Patti Trusky
Michele Tupper
Glen & Deb Turk
Paul & Eileen Turzinski
Terry & Ruth Usher
Kim Uttech
Bruce & Mary Van Cleave
Robert & Ellen Venable
Donna Vincent
Tom & Lisa Vogt
Dr. James & Annette Volberding
Phil & Marilyn Vollrath
Carl & Janet Vopal
Gil Vraney
Angela Wangrud
Andy & Robin Weber
Linda Weber
Mike Weber
Jay & Karen Weber
John & Angela Weinrich

Joe & Ann Wenzler
Brittany White
Jason & Abby Wier
James & Jane Wierzba
Phyllis Wiggins
Trevor & Margi Will
Jeff & Jenny Williams
Mark & Sandy Williams
Jim & Karen Winistorfer
Shannon Wink
Lori Wink
Betsey Woody
Barbara Wooten
Bob & Sandy Woycke
Kent & Kersten Wuebben
Fran & Susan Yorlo
Dominick & Mary Pat Zarcone
Ryan Zolp & Margaret Zickuhr Zolp
Mark & Judy Ziebell
Andi Zimmerman
Marie Zirbes

Business

American Association of Psychiatric Pharmacists
Ansay & Associates, LLC
Antoine, Hoefft & Eberhardt, S.C.
Ascension
Aurora Health Care
Baird Northshore
Bank First
Bank Five Nine
Cedarburg Overhead Door, LLC
Charter Manufacturing Company, Inc.
Collins & Company Realty, Inc.
Country In The Burg, LLC
CrossFit I.F.
CTC Supplies, Inc.
Curated Home Décor
Faye's
Gilman USA, LLC
Goody Gourmet
Groth's Country Gardens
Groth Design Group
Hammes Company, LLC
Harley-Davidson Motor Company
Harrigan Solutions
Hidden Glen at Bentdale Farms, Inc.
Holton Brothers, Inc.
Horicon Bank Employees
Houseman & Feind LLP

JPMorgan Chase Foundation
Julie's Blue Ribbon Cookies
K Komfort Heating & Cooling
LaBudde Group Inc.
Lakeside Electric, Inc.
Lannon Stone Products, Inc.
Larry's Brown Deer Market
Levy & Levy S.C.
Mark Styles Limited
Master Printwear
Mueller Funeral Home & Crematory
Newman Chevrolet
Olsen's Piggly Wiggly - Cedarburg
Olsen's Piggy Wiggly - Mequon
Orthopaedic Hospital of Wisconsin
Philipp Lithographing Company
Pioneer Service LLC
PNC Private Bank
Port Chiropractic
Port Washington State Bank
Promontory Point Capital
Regal Rexnord
Robert W. Baird & Co., Inc.
Skygen USA, LLC
Spectrum Investment Advisors, Inc.
Suburban Motors Harley-Davidson
The Bartolotta Restaurant
Visual Image Photography
Wittenberg Floor Covering, Inc.

Church
Christ Church Episcopal
Community United Methodist Church
First Congregational Church
St. Boniface Episcopal Church
St. John Lutheran Church ELCA
St. Paul Lutheran Church

Civic
Cedarburg Chamber Of Commerce
Cedarburg Junior Woman's Club
Cedarburg Lions Club
Cedarburg-Grafton Rotary Club
Port Washington Lions Club
Thiensville-Mequon Lions Club
United Way of Northern Ozaukee
United Way of Greater Milwaukee & Waukesha County
Village Of Thiensville
Women's Circle of Faith Golf League