



OZAUKEE  
**Family**  
SERVICES

**2020**  
**ANNUAL**  
**REPORT**



**Improving lives**  
to **help** individuals  
& families *succeed.*

**L**  **LOVE**



***Lisa Holtebeck,  
Executive Director***

Dear Friends of OFS,

Last year, we were just learning about Covid-19, and none of us could have predicted how much this virus would impact us – our children, our families, our communities, and our country. In times like these, we are reminded how interconnected we all are.

It has been hard on all of us, but it is heartwarming to see our community pull together during these challenging times. The fact that so many of you are thinking of others during this difficult time speaks volumes about the kindness and generosity of our community.

OFS has remained steadfast in our commitment to help those who need us – children, parents, and seniors - offering counseling services, support, and guidance to all who have reached out for help. This may have looked a little bit different this year, but our staff, volunteers and donors never gave up. THANK YOU for your support because without you, none of this would be possible.

With gratitude,

*Lisa*



# The Impact of our Programs



## **COUNSELING**

**91%** of families reported that youth exhibited improved **FUNCTIONING WITHIN THE CONTEXT OF THE FAMILY**.

**93%** of youth displayed signs of improvement in **SELF-REGULATION SKILLS AND EMOTIONS**.

**95%** of adults reported feeling **BETTER OVERALL** - their life was in a better place and they were better able to communicate with others.

**97%** of adults reported being able to **CREATE A PLAN TO MANAGE THEIR STRESS**.

## **R&R/RAISE: 6-WEEK RELATION AGGRESSION GROUPS FOR SCHOOL-AGE BOYS & GIRLS**

**88%** of participants reported that they knew how to be an **UPSTANDER** after completing the program.

**94%** of participants said they knew how to be **A GOOD LEADER** after completing the program.

## **PREVENTION**

**99%** of participants reported that they learned skills that will help them **STAY SAFE ONLINE**.

**88%** of participants responded that they learned ways to **USE SOCIAL MEDIA MORE SAFELY**.

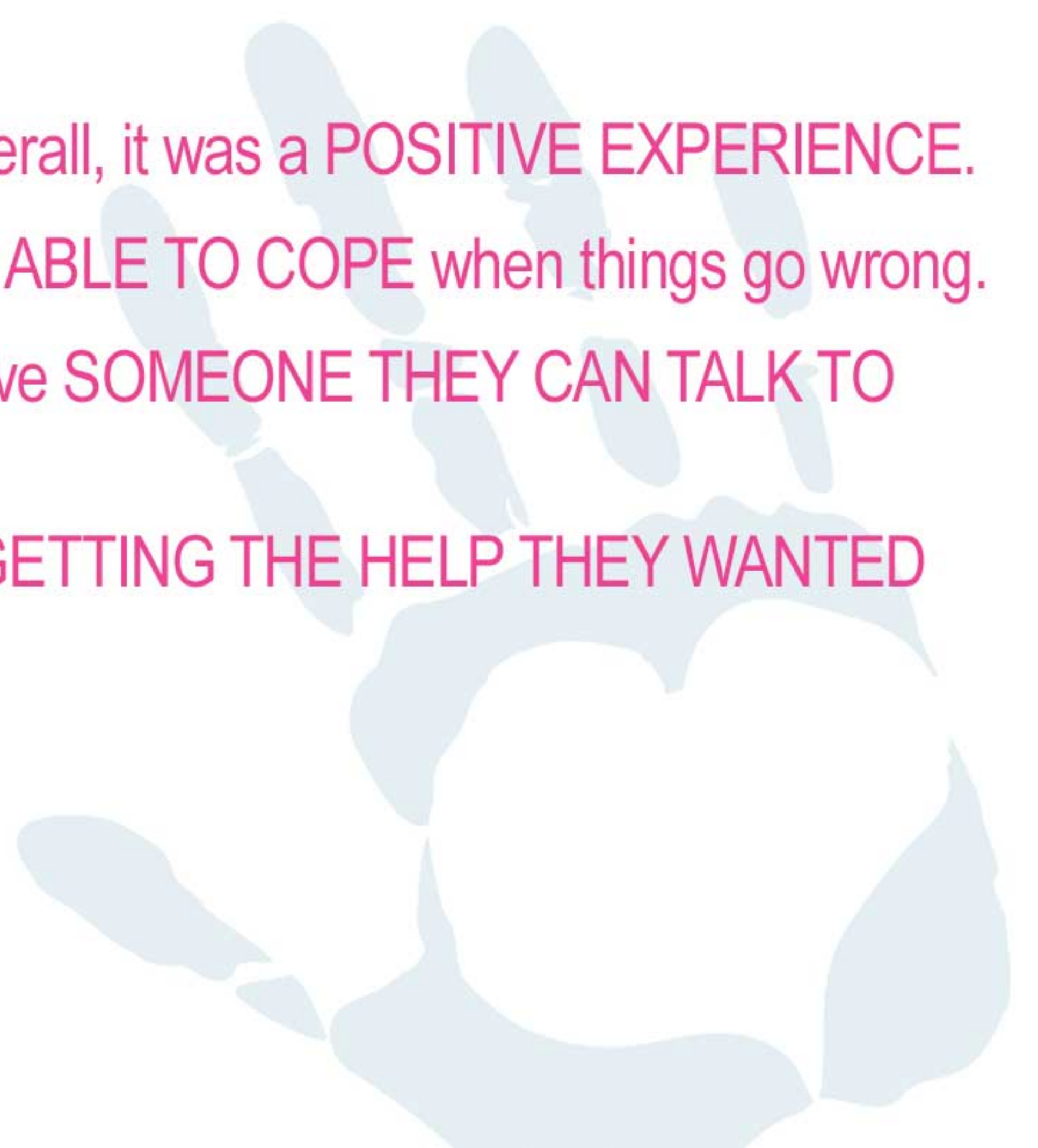
## **CST (COORDINATED SERVICES TEAM)**

**92%** of youth who participated reported that overall, it was a **POSITIVE EXPERIENCE**.

**90%** of youth participants said they were better **ABLE TO COPE** when things go wrong.

**92%** of youth participants reported that they have **SOMEONE THEY CAN TALK TO** when things go wrong.

**88%** of the families who participated reported **GETTING THE HELP THEY WANTED** for their child.



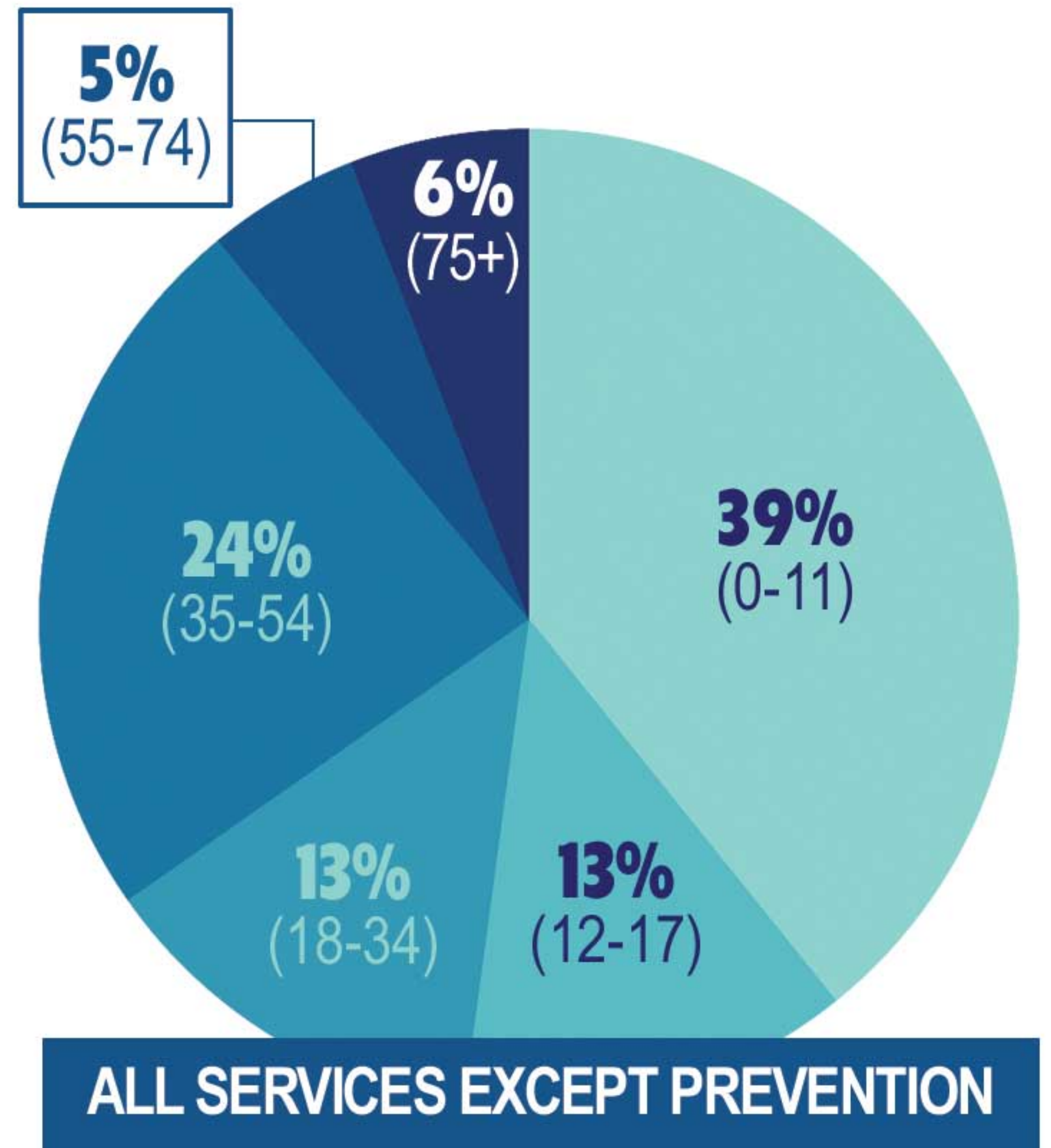
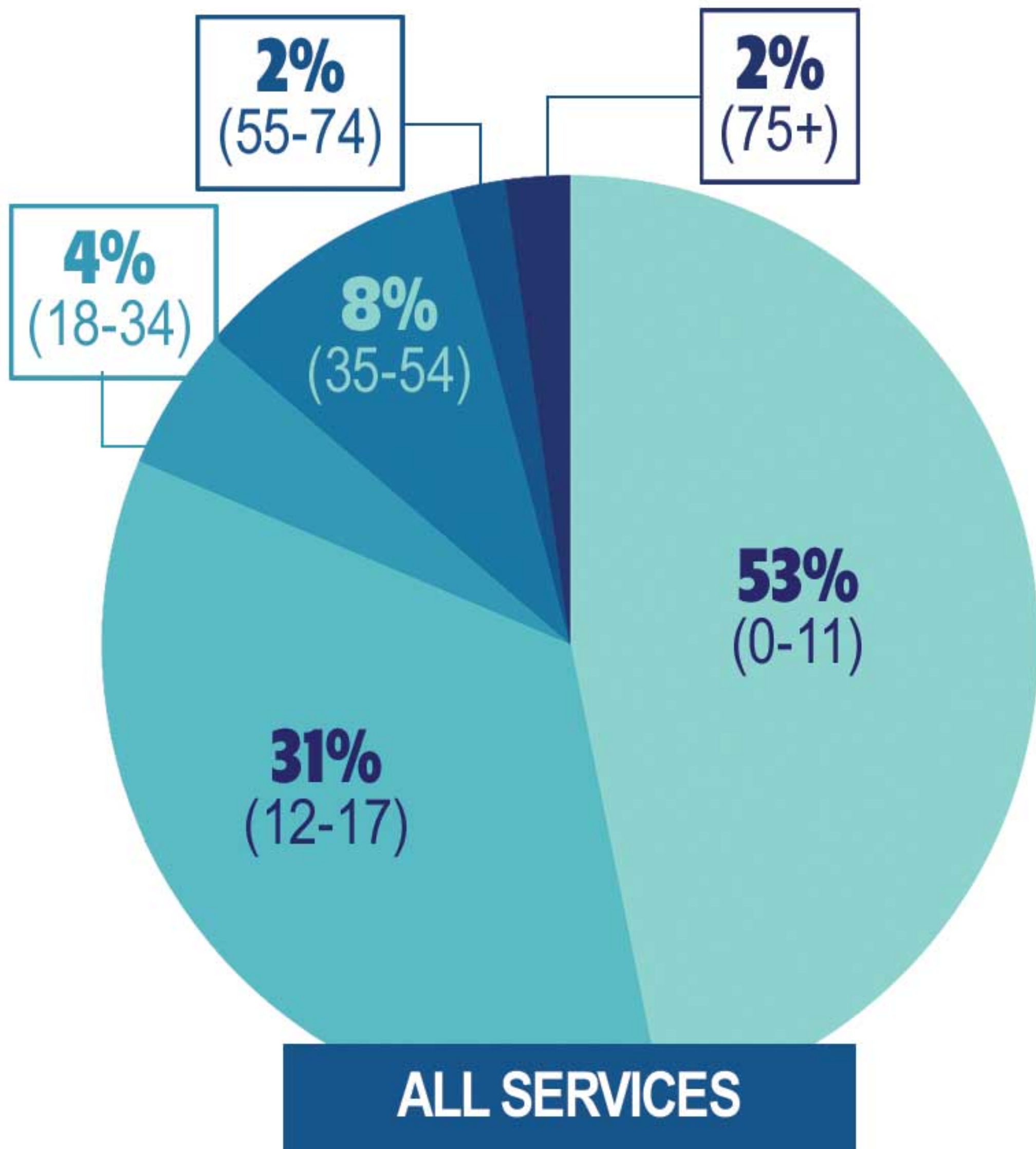


# Budget

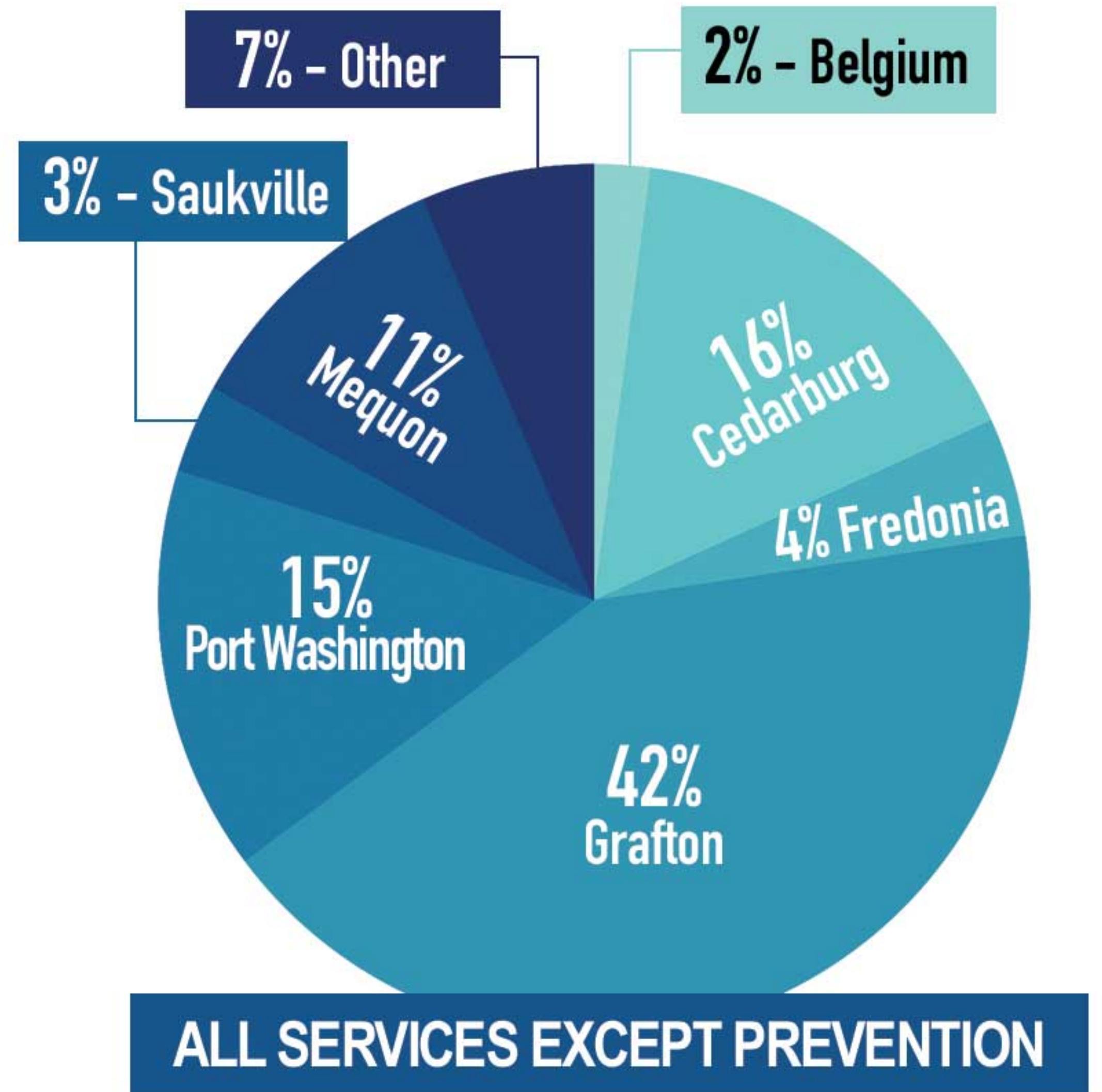
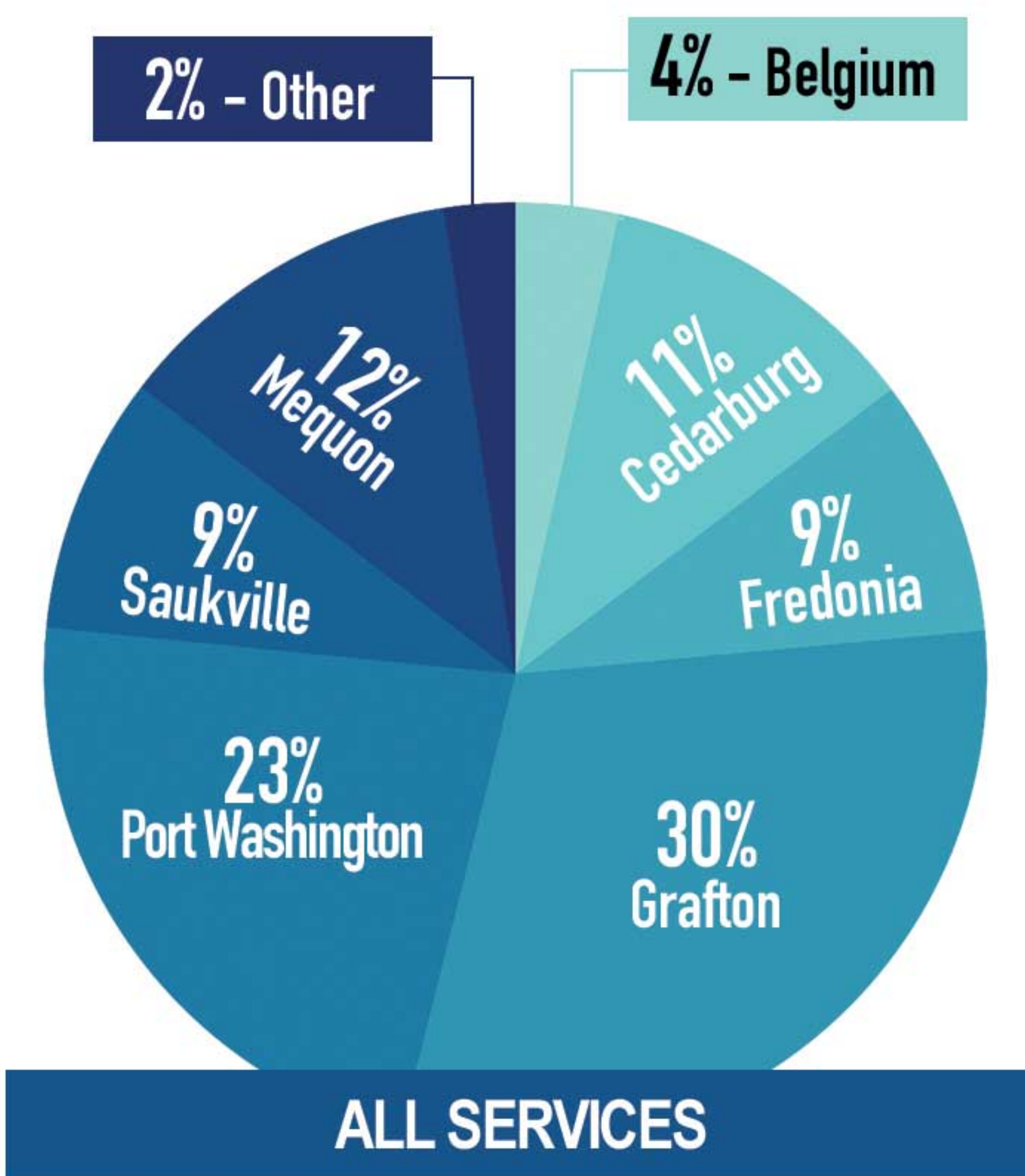
	2020 Budget	2020 Actual	2021 Budget
<b>Support</b>			
Schools	12,000	8,300	8,000
Direct Public Support	280,000	269,188	300,000
Fees (Counseling & Co-Parenting)	13,000	9,826	11,000
Fees - Government Agencies	129,000	144,901	129,000
Auxiliary	20,000	9,337	15,000
Investments	2,700	1,303	2,000
Spring Gala *	50,000	50,366	50,000
United Way	98,250	85,699	94,860
<b>Total Income</b>	<b>\$604,950</b>	<b>\$578,920</b>	<b>\$609,860</b>
<b>Expenses</b>			
Awards	0	0	0
Conference	2,000	1,110	2,000
Equipment Purchase	1,500	1,310	1,500
Membership Dues	2,400	4,466	4,500
Occupancy	43,000	42,347	48,000
Salary	467,000	423,650	476,400
Benefits	52,000	47,019	50,000
Postage	2,800	3,140	3,200
Printing	8,000	4,378	5,000
Professional Fees	15,000	3,038	15,000
Specific Assistance	1,500	3,037	1,500
Supplies	5,000	3,784	5,000
Telephone/Internet	6,000	4,838	6,000
Travel	13,000	8,181	10,000
Other	10,000	9,582	9,000
<b>Total Expenses</b>	<b>\$ 629,200</b>	<b>\$559,880</b>	<b>\$637,100</b>
Net Income (Loss)	<b>\$ (24,250)</b>	<b>\$19,040</b>	<b>\$(27,240)</b>

*\*In 2020 this was a virtual fundraising campaign because of the pandemic.*

## AGES OF THOSE SERVED IN 2020



## LOCATIONS OF THOSE SERVED IN 2020





# 2020 PROGRAM STATISTICS

## **Coordinated Services Team (CST)**

58 kids and 31 parents in 21 families received assistance from a Family Team Coordinator.

## **Co-Parenting Program**

The Co-Parenting program provided Beyond Divorce classes to 100 divorcing parents.

## **Counseling**

86 individuals received 1,271 sessions of affordable counseling. In addition to counseling 9 students attended a therapeutic group and 14 individuals attended a “summer social group.”

## **Family Steps**

80 kids and 58 parents in 41 families received assistance from a Family Steps Coordinator.

## **Guys & Girls Groups**

47 school-aged boys participated in 6-12 sessions of RAISE (Reduce Aggression Increase Self-Empowerment) or “Guys Group.” 70 school-age girls participated in R&R (Respect & Resiliency) or “Girls Group.”

## **Internet Safety**

1,080 individuals participated in 35 presentations on Internet Safety.

## **Parents as Teachers (PAT)**

97 Children & 70 parents in 55 families received 277 home visits from a Parent Educator.



## Parent Education and Support (PEAS)

216 individuals participated in at least one parenting program including: Play Groups, Spirited Child, Mindfulness, Teen Substance Use or other workshops.

## Prevention Programs

26 Prevention Education Programs on Individual Safety, Child Abuse Prevention and Eating Disorders were provided to 742 students throughout Ozaukee County.

## Senior Services

80 Senior citizens received 1,237 instances of help including: 60 chores, 427 rides, 731 phone visits and 19 visits.

## Volunteers

165 people are actively volunteering for OFS.

## Community Giving

For some OFS program participants, the holidays are a particularly difficult time. Through the kindness of donors, we were able to provide 37 families with gifts of food, clothing, toys or gift cards this holiday season. The gratitude we received from these individuals was overwhelming.



OZAUKEE  
**Family**  
SERVICES

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TO 2,838  
INDIVIDUALS IN 2020**





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In honor of Audrey Lehner  
Andy & Robin Weber  
In honor of Gail & Eric Weber  
Andy & Robin Weber  
In honor of foster children  
Ronald Woelfel

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Dorothy Antoine  
Dave & Nan Antoine  
In memory of Bryan Reindl  
Dave & Nan Antoine  
In memory of Mary Jane Klinger  
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David Bogenschutz & Carol Estill

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Kerry & Pat Mattingly  
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Robert Chmielewski  
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Mike Cocking  
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We have made every effort to ensure the accuracy of this list. Please call us at 262-376-7774 if you notice any omissions or misspellings. We regret any errors.

