



# 2022 Annual Report

Dear Friends,

Last year, OFS was lucky enough to move into our wonderful new building in Cedarburg. After much work renovating and repairing the building, we are all moved in and fully operational. The difference is amazing. Our visibility has improved, which has led to increased utilization of our services and more walk-in traffic. We are able to accommodate more parents and children in our play groups and Diaper Bag Club, as well as more people at our workshops, presentations and groups. The new building is perfect for us as we grow. We have many of you to thank because it is your generous contributions to our “Building the Future” Capital Campaign that helped make this possible.

Looking forward to 2023, one of our goals is to expand our mental health services by adding staff and programs to address the growing need for these services in our community, especially for children and teens. In 2022, the waitlist for our counseling program remained consistently between 10 and 16 people awaiting services. This includes kids and adults dealing with anxiety, depression, grief, stress, trauma, conflict, and relationship issues.

We want to do more to help people struggling with their mental health right now, and we know we can do it with the support of our dedicated staff, Board, volunteers, and donors. OFS has been a consistent and dependable resource for children, families and seniors living in Ozaukee County for almost 50 years. We are proud of the work we do, and now it is time to do even more.

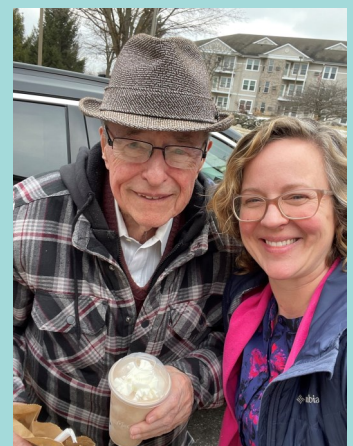
Thank you for being an important part of Ozaukee Family Services and the community we serve.



Sincerely,

*Lisa Holtebeck*

Executive Director



*Improving lives to help individuals and families succeed.*

## Quotes from a few of our clients:

*The support our family has received from OFS has been life changing for us. I can't imagine where we'd be without all of you!!*

*My daughter's counselor is a significant part of her success. She has been a true blessing!*

*Our home visits are the "highlight" of my month!*

*Finally, I've realized that I am not in this alone and it's not my fault. Thank you, thank you, thank you!*

*After having a bit of a crisis moment, with some very challenging behaviors, I realized I was equipped to deal with the situation thanks to the skills I acquired from my Family Steps Coordinator.*

*Going to therapy through breakups, family issues, friend issues, and all the other drama in my life I can say that my counselor has helped me find a solution to every single one of my problems.*

# The Impact of our Programs

## Counseling

- 100% of adults reported that the counseling they received was beneficial.
- 100% of adults reported being able to create a plan to manage their stress.
- 94% of adults reported making progress towards at least one goal.
- 92% of parents reported that their child maintained appropriate behavior or improved their behavior at school.

## CST (Coordinated Services Team)

- 100% of families who participated felt that they played an important role in choosing goals for the treatment plan.
- 91% of parents reported that their child was doing better in school.

## Incredible Years

- 100% of participants strongly agreed that the program provided information that will help improve their relationship with their child and family.
- 100% of participants reported having a better understanding of child development.

## PAT (Parents as Teachers)

- 100% of participants received an initial health review AND annual developmental screenings, ensuring that children received access to medical care and all available resources.
- 100% of families reported that activities during their PAT visits strengthened their relationship with their child.

## Prevention

- 97% of participants reported having a better understanding of the difference between safe and unsafe touches.
- 97% of participants reported having a better understanding of the signs and symptoms of eating disorders.
- 96% of participants reported having a better understanding of what cyberbullying is and how it affects others.
- 94% of participants reported having a better understanding of how to seek help for themselves.

## Rainbows

- 100% of parents rated the quality of the program as good or excellent.
- 100% of parents reported that their emotional relationship with their child improved.
- 100% of parents reported that their child learned new tools to cope with their grief.
- 100% of parents reported that their child was better able to manage difficult emotions.
- 100% of parents who participated in the parent group reported learning positive ways to handle the changes in their life and felt better able to manage their own difficult emotions.

## Community Giving

For some OFS program participants, the holidays are a particularly difficult time. Through the kindness of donors, we were able to provide 30 families with gift cards for Thanksgiving and 42 families with gifts of food, clothing, tires, vacuum cleaners, toys, and/or gift cards this holiday season.



# PROGRAM STATS

## Coordinated Service Team (CST)

32 kids and 18 parents in 12 families received assistance from a Family Team Coordinator.

## Co-Parenting Program

The Co-Parenting program provided Beyond Divorce Classes to 73 divorcing parents.

## Counseling

90 individuals received 1,139 sessions of affordable counseling.

## Family Steps

67 kids and 48 parents in 28 families received assistance from a Family Steps Coordinator.

## Internet Safety

1,478 individuals participated in 75 presentations on Internet Safety.

## Parents as Teachers (PAT)

51 Children and 48 parents in 35 families received 202 home visits from a Parent Educator.

## Parent Education and Support (PEAS)

376 individuals participated in at least one parenting program including: Playgroups, Incredible Years, Anger Management, Infant Massage, Human Trafficking, Anxiety Management, Talking about Suicide, or other workshops.

## Prevention Programs

1,237 students throughout Ozaukee County participated in 24 Prevention Education presentations on Individual Safety, Child Abuse Prevention, Eating Disorders, and Suicide Prevention.

## Rainbows

32 children between the ages of 4 and 17 participated in our Rainbows program. 18 parents participated in the parent support group.

## Senior Services

86 senior citizens received 1,702 instances of help including 82 chores, 413 rides, 1,139 phone visits and 68 visits.

## Youth Groups

576 school-aged boys and girls participated in groups that met for multiple sessions and addressed anxiety management, coping skills, positive social interactions, and more.

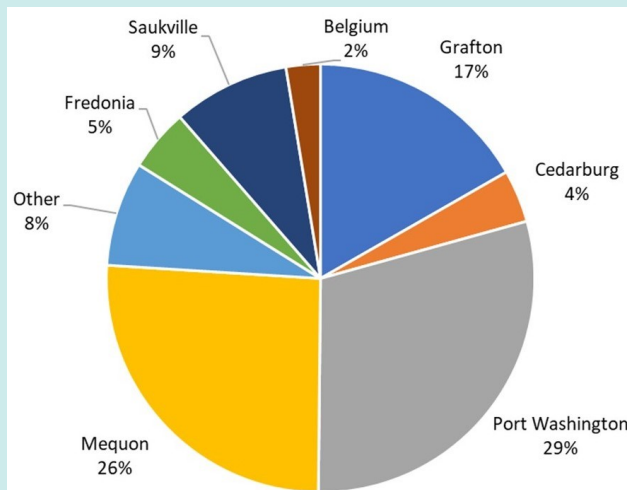
## Volunteers

149 people are actively volunteering for OFS.

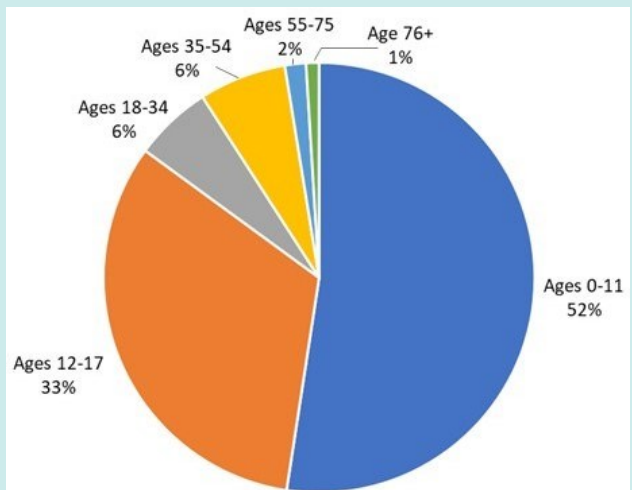


**Provided services  
to 4,230 individuals  
in 2022**

Location of those served in 2022



Ages of those served in 2022





# THE BUDGET

	2022 BUDGET	2022 ACTUAL	2023 BUDGET
<b>SUPPORT</b>			
Schools	5,000	5,000	5,000
Capital Campaign	130,000	163,439	55,000
Direct Public Support	300,000	327,164	250,000
Fees (Counseling & Co-Parenting)	10,000	9,428	8,000
Fees - Gov. Agencies	129,000	123,566	129,000
Auxiliary	15,000	24,747	20,000
Investments	2,000	1,081	2,000
Spring Gala	50,000	105,861	135,000
United Way	75,861	73,252	70,861
<b>TOTAL INCOME</b>	<b>\$716,861</b>	<b>\$833,538</b>	<b>\$674,861</b>
<b>EXPENSES</b>			
<b>Program Expenses</b>			
Behavioral Health	268,562	259,008	294,803
Parenting	223,802	183,735	209,871
Prevention Education	19,183	24,838	28,400
Senior Services	25,577	30,897	35,043
<b>Total Program Expenses</b>	<b>\$537,124</b>	<b>\$498,478</b>	<b>\$568,117</b>
<b>Admin and Support Expenses</b>			
Administrative Expenses	89,520	83,738	95,481
Fundraising	12,789	24,614	29,053
<b>Total Administrative Expenses</b>	<b>\$102,309</b>	<b>\$108,352</b>	<b>\$124,534</b>
<b>TOTAL EXPENSES</b>	<b>\$639,433</b>	<b>\$606,830</b>	<b>\$692,651</b>
<b>NET INCOME (LOSS)</b>	<b>\$77,428</b>	<b>\$226,708</b>	<b>(\$17,790)</b>



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**Thank You!**

**BUILDING THE FUTURE CAPITAL CAMPAIGN**

In February of 2022, we moved into a larger space allowing us to meet the growing need for our services. Our new building needed quite a few renovations to create a safe, welcoming, and trauma-sensitive environment. We would like to thank everyone who donated to our capital campaign.

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**There is still more work to be done. It's not too late to join this remarkable list of donors.**

**Give us a call at (262) 376-7774 or scan here to donate:**



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Todd & Jeanine Swenson  
Dan & Paula Switalski  
David & Nancy Szatkowski  
Scott & Paula Taebel  
Mr. & Mr. Gustavus Taylor  
Mark & Judy Tegge  
Bob & Rebecca Tenges  
Barbara Tenpenny  
Todd & Carrie Tenpenny  
Stanley & Judith Teplin  
Janice Teuscher  
Greg & Bryn Theisen  
Kim Theune  
David & Ann Tice  
Sue Tillman  
Fred & Chris Timm  
Rich & Barb Tock  
John Tokarz

Richard Tollefsen  
Frank Trummer  
Patti Trusky  
Paul & Eileen Turzinski  
Mike & Amy Umhoefer  
Jamie & Jenny Uselding  
Karen Uselding  
Terry & Ruth Usher  
Bruce & Mary Van Cleave  
Linda Vargo  
Robert & Ellen Venable  
Cati Vodicka  
Eleanor Vodicka  
Adrian & Patricia Voeller  
Tom & Lisa Vogt  
Phil & Marilyn Vollrath  
Anthony & Lynn Von Rueden  
Gil Vraney  
Marcia Vrankin  
Roy & Ginny Wagner  
Dave & Dawn Wagner  
Diana Walker  
Gary Walters  
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Nicole Watson  
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Andy & Robin Weber  
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Gus & Doreen Wirth  
Sandra Wittenbrink  
Jessica Wolff  
Barbara Wooten  
Barbara Banner Wrolstad  
Kent & Kersten Wuebben  
Fran & Susan Yorio  
Peggy Young  
Dominick & Mary Pat Zarcone

Ryan Zolp & Margaret Zickuhr Zolp  
Mark & Judy Ziebell  
**Business**  
Allure Salon & Spa LLC  
American Association of Psychiatric  
Pharmacists  
Armor Roofing  
Aurora Medical Center  
Baird North Shore Branch  
Bank First  
Bank Five Nine  
Boswell Book Company, LLC  
Charter Manufacturing Company  
Cliff Bergin & Associates, Inc.  
Construction Forms, Inc.  
Cornerstone Community Bank-Grafton  
Employees of Cornerstone Community  
Bank-Grafton  
Crave Bar & Food  
Country In The Burg, LLC  
Members & Owner of CrossFit I.F.  
Design 2 Construct Development  
Fiduciary Real Estate Development, Inc.  
Gifford Video  
Gilman Precision  
Gollnick & Sons Tree Service  
Groth Design Group  
Hidden Glen At Bentsdale Farms, Inc.  
Holton Brothers, Inc.  
Houseman & Feind LLP  
Hydrite Chemical Company  
Innovative Storage Designs, Inc.  
Julie's Blue Ribbon Cookies  
Levy & Levy  
James Dowd Investments  
M Squared Engineering  
Mark A. Vey Agency American Family  
Insurance  
Master Printwear  
Member For A Day  
Missing Links  
Mosaics by Kerry  
Mueller Funeral Home & Crematory  
Northwestern Mutual  
Olsen's Piggly Wiggly  
Orange Theory Fitness  
Orthopaedic Hospital  
Paloma Product Marketing, LLC  
Pear & Simple  
Philipp Lithographing Company

Port Chiropractic  
Port Washington State Bank  
Promontory Point Capital  
Pulse 4 Health  
River Club of Mequon  
Santorini Grill  
Screaming Tuna  
Skygen USA  
Target  
Valley Skin Studio & Boutique  
Visual Image Photography  
White Rice Advertising  
X-CEL Tooling  
**Church**  
Christ Church Episcopal  
St. Boniface Episcopal Church  
St. John Lutheran Church ELCA  
Trinity Lutheran Church- Cedarburg  
**Civic**  
Cedarburg Lions Club  
Gathering on the Green  
Grafton Lions Club  
Junior Woman's Club of Mequon-  
Thiensville  
Kennedy Girl Scout Troop #8192  
Mequon-Thiensville Optimist Club  
MOM'S Club of Mequon-Thiensville  
Ozaukee County Sheriff's Office  
Port Washington-Saukville Rotary  
Club  
Rotary Club of Cedarburg-Grafton  
Saukville Moose Lodge 1043  
Service Club of Milwaukee  
Thiensville-Mequon Lions Club  
Thiensville-Mequon Rotary  
Foundation, Inc.  
United Way of Northern Ozaukee  
United Way of Greater Milwaukee  
& Waukesha County  
Village Of Thiensville  
**Foundation**  
Bock Family Charitable Fund  
Greater Milwaukee Foundation  
-Marsha Ernst Krueger Charitable  
Fund  
-Mequon/Hiram Schmitt Fund  
-Paul & Jan Schueller Family Fund  
Green Bay Packers Foundation  
Hale Family Fund  
Hepburn "Bootstrap" Foundation

Howard Frankenthal Family Foundation  
 JSA Foundation Fund at the Greater Cedarburg Foundation  
 Kelben Foundation  
 Lannon Stone Foundation  
 Melitta S. Pick Charitable Trust  
 Ralph J. Huiras Family Foundation  
 Richard M. Schulze Family Foundation  
 Rick Bock Fund of the Minneapolis Foundation  
 Robert W. Baird Foundation, Inc.  
 Speaker Family Foundation  
 The Frank & Lucille Puncer Foundation, LTD.  
 The Greater Cedarburg Foundation  
 The Tice Family Foundation  
 Wakerly Family Foundation  
 Wallace Family Foundation  
 Zaun Memorial Foundation

**Honorariums**

In honor of Clare Karr's Birthday  
 -Kay Barr  
 In honor of Sam, Ben & Max Denker  
 -Stephen & Ruth Denker  
 In honor of Wes Blumenberg  
 -Cara Dickmann  
 -Julie & Mark Lutz  
 -James Toetschinger  
 -Martin Young  
 In honor of their grandchildren  
 -Scott & Joy Engroff  
 In honor of Pam Stark  
 -Steve & Cheri Farnsworth  
 -Bruce & Mary Van Cleave  
 In honor of Pam Schlenvogt  
 -Christy Knowles  
 -Mark & Sandy Williams  
 In honor of Dan Koth  
 -Rick & Sue Lichter  
 -Don & Michelle Ricco

In honor of Nancy Dick  
 -Mark & Minna Smith  
 In honor of Donald Steffens  
 -Donna Steffens  
 In honor of Brian & Lisa Bublitz  
 -Teresa Wallschlaeger  
 In honor of OFS staff & Board Members  
 -Shirley Warber

**Memorials**

In memory of:  
 Kim Borisch  
 Karen Fox  
 Jane & Louis Gral  
 Kathy Grogan  
 Christine Mattingly  
 Dinny Nemacheck  
 Jim Purtell  
 Abbie Rubner  
 Jack Rubner  
 Kathy Schmit  
 David Schmutzler  
 Barbara Strom  
 Harold Trusky  
 Linda Varner  
 Jim & Libby Wigdale  
 -Brian & Pam Stark  
 In memory of Gene Proefrock  
 -Brian & Carol Anderson  
 In memory of Fred Thyges  
 -Dave & Nan Antoine  
 In memory of Wes Blumenberg  
 -Nicholas Augustin  
 -Al & Ann Augustin  
 -Kathy Blumenberg  
 -Andrew Ann Orvis  
 -Daniel & Sheryl Pals  
 -Gregg & Sandra Stoffel  
 In memory of Jack Bendrock  
 -Sally Bendrock  
 In memory of Christine Mattingly  
 -Michael & Sue Dietz  
 In memory of Stan Dziewa  
 -Jo Dziewa

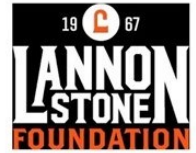
In memory of Ken Goetz  
 -Helen Goetz  
 In memory of B.D. Jors  
 -Ed Jors  
 In memory of Mary Ann Lang  
 -John J. Lang  
 In memory of Joseph & Barbara Barthel  
 -Robert & Valeree Lecey  
 In memory of Barbara Strom  
 -John & Wanda Moats  
 In memory of Phyllis Baumgart  
 -Miller & Cheri Newton  
 In memory of Arleen Schomann  
 -Thomas & Nancy Phillips  
 In memory of Ray Reuter  
 -Patricia Reuter  
 In memory of Edward A. Rudolph, Jr.  
 -Karen Rudolph  
 In memory of Harold T. Trusky  
 -The Trusky Family  
 In memory of Jeremy Hanna  
 -Bruce & Mary Van Cleave  
 In memory of Mrs. Anne Brenner  
 -Dr. James & Annette Volberding  
 In memory of Leland Ward  
 -Anita Ward  
 In memory of Perry Lieuallen  
 -Mark & Sandy Williams  
 In memory of Terry Gengler  
 -Mark & Sandy Williams



*We have made every effort to ensure the accuracy of this list. Please contact us if you notice any errors or omissions. We regret any mistakes.*



## A Big Thank You to our 2022 Corporate Partners



### Ozaukee Family Services

4922 Columbia Rd.  
Cedarburg, WI 53012  
(262) 376-7774  
[www.OzaukeeFamilyServices.org](http://www.OzaukeeFamilyServices.org)

