



2021 Annual Report

Dear Friends,

There is something that happens fairly often at Ozaukee Family Services. People who have received services and support from us in the past return and give back. There have been parents and children who completed our Rainbows program who later returned as volunteer facilitators. People who have been involved in our counseling program have provided holiday gifts for families struggling to make ends meet. Recently, a father who was involved in our Family Steps parenting program contacted us to ask if he could put together "Dad Care Packages" to donate to the fathers who participate in our programs because he feels they are an often-overlooked group. There have been several senior clients over the years who have tried to tip their drivers, but instead sent a small donation to OFS to show appreciation for the many rides and services our volunteers have provided. It is pretty amazing when people who have been helped by OFS come out stronger; strong enough that they can give back and help others. This is exactly the kind of difference we want to make in our little part of the world. Small changes can have a big impact, and we are able to do this because of the hard work of our talented staff, the dedication of our Board of Directors and volunteers, and with the support of people like YOU. With your help, we are working to expand services in our new building and improve even more lives in Ozaukee County. We look

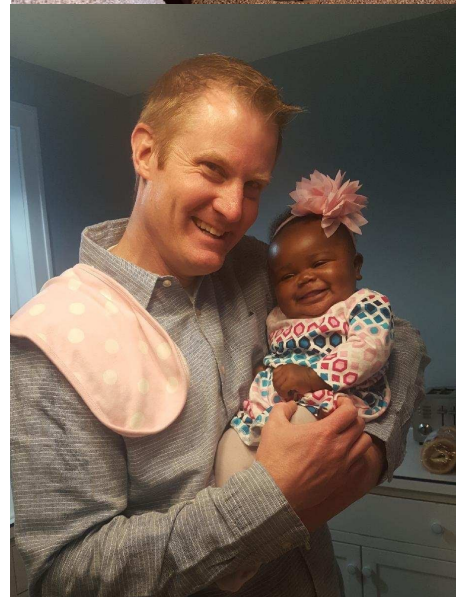
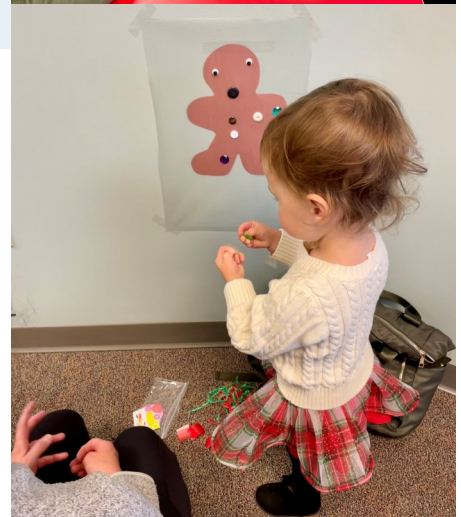
forward to inviting the community to an Open House at our new location at 4922 Columbia Road in Cedarburg in late spring. Thank you for helping us "Build the Future" of Ozaukee Family Services.



With gratitude,

Lisa Holtebeck

Executive Director



Improving lives to help individuals and families succeed.

The Impact of our Programs

Counseling

- 91% of families reported that youth exhibited improved functioning within the context of the family.
- 100% of youth displayed signs of improvement in self-regulation skills and emotions.
- 93% of adults reported feeling better overall - their life was in a better place and they were better able to communicate with others.
- 93% of adults reported being able to create a plan to manage their stress.

“My counselor has literally changed my life. I don’t know where I’d be without her.”

CST (Coordinated Services Team)

- 100% of participating families felt that overall it was a positive experience.
- 100% of participating families reported that they played an important role in treatment planning.
- 93% of adult participants (includes parents and team members) reported getting the help they wanted for the child involved in the program.

Family Steps

- 100% of families that were at risk of having their children removed were able to remain intact.
- 80% of participating families whose children had been removed were reunified.

Prevention

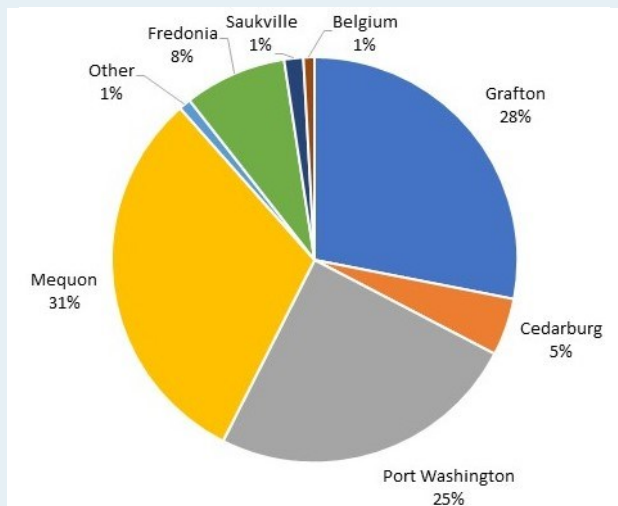
- 93% of participants reported that they learned the difference between safe and unsafe touches.
- 98% of participants reported that they had a better understanding of what cyberbullying is and how it affects others.
- 93% of participants reported that they learned ways to improve the way they use technology.

“I want it to start again. It was awesome.”

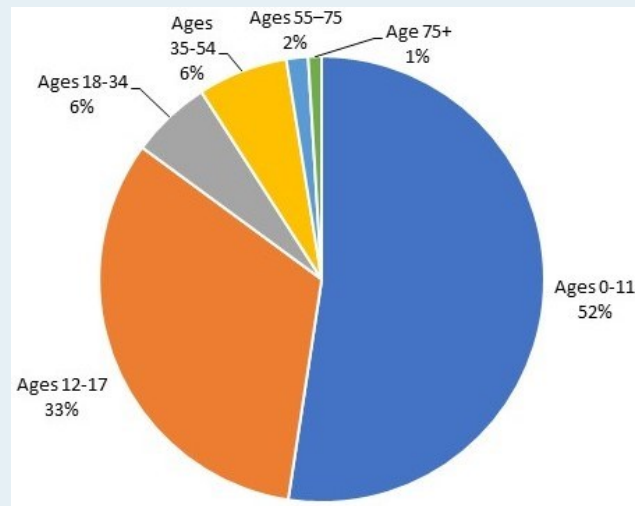
Youth Groups

- 99% of participants reported being able to use coping strategies.
- 98% of participants reported they could differentiate between healthy and unhealthy friendships.

Location of those served in 2021



Ages of those served in 2021



Program Stats

Coordinated Service Team (CST)

30 kids and 14 parents in 12 families received assistance from a Family Team Coordinator.

Co-Parenting Program

The Co-Parenting program provided Beyond Divorce classes to 55 divorcing parents.

Counseling

67 individuals received 1,135 sessions of affordable counseling.

Family Steps

61 kids and 50 parents in 29 families received assistance from a Family Steps Coordinator.

Internet Safety

937 individuals participated in 48 presentations on Internet Safety.

Parents as Teachers (PAT)

65 children and 51 parents in 40 families received 214 home visits from a Parent Educator.

Parent Education and Support (PEAS)

84 individuals participated in at least one parenting program including: Play Groups, Incredible Years, Anxiety Management, Suicide Prevention, or other workshops.

Prevention Programs

26 Prevention Education programs on Individual Safety, Child Abuse Prevention, and Eating Disorders were provided to 1,233 students throughout Ozaukee County.

Rainbows

28 children between the ages of 4 and 17 participated in our Rainbows program. 20 parents participated in the parent support group.

Senior Services

49 senior citizens received 1,575 instances of help including: 63 chores, 652 rides, 822 phone visits and 38 visits.

Youth Groups

149 school aged boys and girls participated in 3-6 week sessions of youth groups addressing anxiety management, coping skills, positive social interaction, and more.

Volunteers

159 people are actively volunteering for OFS.

Community Giving

For some OFS program participants, the holidays are a particular difficult time. Through the kindness of donors, we were able to provide 30 families with gifts of food, clothing, toys, or gift cards this holiday season. The gratitude we received from these individuals was overwhelming.



Provided services to
2,893 individuals in
2021



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The Budget

SUPPORT	2021 BUDGET	2021 ACTUAL	2022 BUDGET
Schools	8,000	5,640	5,000
Direct Public Support	300,000	268,957	300,000
Capital Campaign		227,000	130,000
Fees (Counseling & Co-Parenting)	11,000	7,931	10,000
Fees - Gov. Agencies	129,000	156,606	129,000
Auxiliary	15,000	0	15,000
Investments	2,000	855	2,000
Spring Gala	50,000	0	50,000
United Way	94,860	86,239	75,861
TOTAL INCOME	\$609,860	\$753,228	\$716,861
EXPENSES			
Program Expenses			
Behavioral Health	267,582	228,980	268,562
Parenting	222,985	190,818	223,802
Prevention Education	19,113	16,356	19,183
Senior Services	25,484	21,808	25,577
Total Program Expenses	\$535,164	\$457,962	\$537,124
Admin and Support Expenses			
Administrative Expenses	89,194	81,779	89,520
Fundraising	12,742	5,452	12,789
Total Administrative Expenses	\$101,936	\$87,231	\$102,309
TOTAL EXPENSES	\$637,100	\$545,193	\$639,433
NET INCOME (LOSS)	(\$27,240)	\$208,035	\$77,428

Building the Future

We outgrew our previous location and the demand for our programs was outpacing our capacity to serve all those in need. In 2021, OFS bought a building at 4922 Columbia Road in Cedarburg. Our new location will allow us to make an even larger impact and ensure that help is available to anyone who needs us for generations to come. However, our new building needed some major repairs and renovations and there is still much work to be done. Please consider donating to our Building the Future campaign to help us make our new home a safe, welcoming, and trauma sensitive environment. To donate, go to www.OzaukeeFamilyServices.org Thank you to all who have already contributed and for your continued support.



2021 Donors

Individuals

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Ruba Al Saman & Marwan Estiban
Sherry Allen
Woody & Betsie Alverson
Tish Alverson
Nels & Megan Andersen
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Boswell Book Company, LLC
Bank First
Charter Manufacturing Company,
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Cornerstone Community Bank
CrossFit I.F. Members & Owners
Fiduciary Real Estate Development,
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GBU Financial Life
Gilman Precision
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Harley-Davidson Motor Company
Holton Brothers, Inc.
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Olsen's Piggy Wiggly
Orthopaedic Hospital of Wisconsin
Port Chiropractic

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Promontory Point Capital
Staff from SEEK, Inc.
Suburban Motors Harley Davidson
Skygen USA
UFS Data Employees
Visual Image Photography
White Rice Advertising

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Christ Church Episcopal
Cornerstone Church Friday Night Life
Group
North Shore Congregational Church
St. John Lutheran Church ELCA

Foundation

Bock Family Charitable Fund
Greater Milwaukee Foundation
-Marsha Ernst Krueger Charitable
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-Mequon/Hiram Schmitt Fund
-Paul & Jan Schueller Family Fund
Kelben Foundation
Lannon Stone Foundation, Inc.
Melitta S. Pick Charitable Trust
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Robert W. Baird Foundation, Inc.
Speaker Family Foundation
The Frank & Lucille Puncer
Foundation, LTD.
The Tice Family Foundation
Thiensville-Mequon Rotary
Foundation, Inc.
Wakerly Family Foundation
Wallace Family Foundation
William Stark Jones Foundation
Woman's Club of Wisconsin
Foundation
Zaun Memorial Foundation

School

Port Washington School District

Civic

Democratic Party of Ozaukee County
Grafton Chamber of Commerce
Grafton Lions Club
Mequon-Thiensville Sunrise Rotary
Club

MOM'S Club of Mequon-Thiensville
Port Washington-Saukville Rotary
Club
Republican Party of Ozaukee County
Service Club of Milwaukee
Thiensville-Mequon Lions Club
United Way of Greater Milwaukee
and Waukesha County
United Way of Northern Ozaukee
Village of Thiensville
Woodview Cub Scout Pack #3839

Honorariums

In honor of Pam Dobberpuhl's
Birthday
-Brian & Carol Anderson
In honor of Clare Karr's Birthday
-Kay Barr
-Vera Cooke
-Alexander & Anita Costigan
-David & Carol Hawke
In honor of Kathy Bergmann
-Joy Bloemer
In honor of their grandchildren
-Scott & Joy Engroff
In honor of Charlie Millard
-Adam & Erin Horwitz
-Christian & Maria Waala
In honor of Pam Stark
-Agie Laev
-Andrew Lechtenberg & Lydia Cooley
-William & Bettye Nimmer
-Kathy Pederson
-Thomas & Nancy Phillips
-Patti Trusky
-Bruce & Mary Van Cleave
-Faye Wetzel
In honor of Pauline Dorothy Lecey
-Robert & Valeree Lecey
In honor of Dan Koth
-Rick & Sue Lichter
-Don & Michelle Ricco
In honor of Ben Levy
-Frank Trummer
In honor of OFS staff & Board
Members
-Shirley Warber

Memorials

In memory of:
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Sharon D'Amico
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Art Gebhardt
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Tom Hafoos
Jim Jacobson
Sharon Lysaught
Kim B. Mathews
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Libby Wigdale
-Brian & Pam Stark
In memory of Ken, Ruth & Helen
Mehring
-Dave & Nan Antoine
In memory of Frannie Arbetter
- Richard Arbetter
In memory of Jack Bendrock
-Sally Bendrock
In memory of Christine Mattingly
-Jack & Liselotte Chamberlain
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-Agie Laev
-Brian & Pam Stark
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-James & Diana Dempster
In memory of Catherine Taylor
-James & Diana Dempster
In memory of Virginia Miller
-Gary & Lynn Fandek
In memory of Mary Ann Lang
-John Lang
In memory of Mary Pat Hosler
-Neal & Rita Larsen
In memory of Barbara Strom
-John & Wanda Moats
-Brian & Pam Stark
In memory of Marie (Babe) Kastner
-Thomas & Nancy Phillips
In memory of Ray Reuter
-Patricia Reuter

In memory of Bob Kronforst
 -Walt & Sally Schmitz
 In memory of Joanne Fugate
 -Fred & Chris Timm
 In memory of Theodore Doerflinger
 -Shirley Warber
 -Mark & Sandy Williams
 In memory of Jean Lang
 -Shirley Warber
 In memory of Billy Rausch
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We have made every effort to ensure the accuracy of this list. Please contact us if you notice any errors or omissions. We regret any mistakes.



4922 Columbia Road • Cedarburg, WI 53012
www.OzaukeeFamilyServices.org
 (262) 376-7774 • info@ozaukee familyservices.org



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Cedarburg, WI 53012
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